

Information on Screens and Exterior Cleaning.

There have been several concerns about difficulty removing window screens.

High Five Exterior Cleaning has been made aware. Their response is below:

“For homeowners whose window screens cannot be removed, what we can do is to wash through the windows with the brush and water-fed pole. We've done this for other Stratas before, but please note that because the screen will be blocking the glass, we cannot guarantee the results of the cleaning, and that any windows washed this way would not be eligible for call-backs.”

Unit 62 to 70 will be cleaned Sept 2nd. As per High Five's plan, they will leave a card in the door jam of the Units to be cleaned the next day... Sept 3rd, at the end of their work day on Sept. 2nd.

If you have questions or concerns contact Diane Fletcher.

Thank you,
From your Council